

# ENHANCEDClean™

## Levels of Training and Certification

We've partnered with infectious disease and industrial hygiene experts to define a methodology and training curriculum for our EnhancedClean™ program. Our certification program ensures subject matter comprehension and consistent program delivery. Online and in-person training includes the proper use of PPE, disinfectants, equipment, and more. A highly specialized level of training is given to our team members using electrostatic sprayers and other newly adopted disinfection methods. Only the team members who pass the training and testing will be certified and registered internally. Managerial training ensures supervisors can effectively instruct on methods and oversee the process.

Through our governance process, training will be consistently updated as guidelines from the CDC, EPA, WHO, and other agencies evolve, so you can feel confident that your facilities and the occupants within are being carefully protected.

|   | <br>General Cleaner | <br>Certified Disinfection Specialist (Level 1) | <br>Certified Disinfection Specialist (Level 2) | <br>Certified EnhancedClean Facilitator |
|---|---------------------|---|---|---|
| <b>Curriculum</b>   |                     |   |   |   |
| ABM company policies and procedures                               | ✓                   | ✓   | ✓   | ✓                                       |
| Communication skills  | ✓                   | ✓   | ✓   | ✓                                       |
| Safety training   | ✓                   | ✓   | ✓   | ✓                                       |
| Daily moment for safety   | ✓                   | ✓   | ✓   | ✓                                       |
| Traditional cleaning methods                                      | ✓                   | ✓   | ✓   | ✓                                       |
| Personal protective equipment (PPE)                               | ✓                   | ✓   | ✓   | ✓                                       |
| Social distancing   | ✓                   | ✓   | ✓   | ✓                                       |
| EnhancedClean overview  |                     | ✓   | ✓   | ✓                                       |
| Reinforcing the cleaning basics                                   |                     | ✓   | ✓   | ✓                                       |
| Disinfecting and equipment  |                     | ✓   | ✓   | ✓                                       |
| High-touch surfaces   |                     | ✓   | ✓   | ✓                                       |
| Electrostatic spraying  |                     |   | ✓   | ✓                                       |
| <b>Training Methods</b>   |                     |   |   |   |
| On-the-job training   | ✓                   | ✓   | ✓   | ✓                                       |
| Classroom-style training with knowledge checks                    |                     | ✓   | ✓   | ✓                                       |
| Observation of work being performed                               |                     |   | ✓   | ✓                                       |
| Cumulative process including eLearning, assessments, and webinars |                     |   |   | ✓                                       |
| <b>Outcomes</b>   |                     |   |   |   |
|   | Trained             | Certified Disinfection Specialist (Level 1)     | Certified Disinfection Specialist (Level 2)     | Certified EnhancedClean Facilitator     |
|   |                     |   |   |   |